



PUERTO RICO WING

CRISIS COMMUNICATIONS PLAN 2022

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HEADQUARTERS PUERTO RICO WING
CIVIL AIR PATROL
UNITED STATES AIR FORCE AUXILIARY
P. O. BOX 192460
SAN JUAN PR 00906-2460

26 March 2022

MEMORANDUM FOR PUERTO RICO WING COMMANDER

FROM: PRWG PUBLIC AFFAIRS OFFICER

SUBJECT: Crisis Communications Plan

1. In accordance with CAPR 190-1, para. 7.1.3., the undersigned presents this plan for your review and implementation at all echelons in Puerto Rico Wing.
2. To ensure its continued effectiveness, this directorate strongly recommends that once implemented, this plan is updated on a regular basis. In particular, mission base information should be reviewed and updated quarterly or at least at the beginning of hurricane season.
3. This office requests its approval and implementation into Wing operations at your soonest opportunity, to be ready to fulfill our emergency services mission with the government of Puerto Rico and federal agencies during the current Hurricane Season and beyond.

//SIGNED//

ELIAS ROMAN-RIVERA, Capt, CAP
Public Affairs Officer

Distribution:

PRWG/CV
PRWG/CS
PRWG/DO
PRWG/DA
File

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26 March 2022

MEMORANDUM FOR SER/CC
SER/PA

FROM: PRWG/CC

SUBJECT: Crisis Communications Plan

1. The attached Puerto Rico Wing Crisis Communications Plan is approved as submitted.
2. Effective this date, all subordinate command and staff within Puerto Rico Wing will incorporate this plan into their operations and public affairs procedures.
3. Recommendations and improvements to this plan are encouraged. Members wishing to do so are requested to do in writing, through channels, to PRWG/PA, Attn: Director.

//SIGNED//
EDGARDO TORRES, Col, CAP
Wing Commander

Distribution:

PRWG/CV
PRWG/CS
PRWG/DO
PRWG/DA
All PRWG Unit CCs
All PRWG Unit PAs
File

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CRISIS COMMUNICATIONS PLAN

Scope

This annual plan, required to be prepared annually IAW CAPR 190-1, applies to the Puerto Rico Wing and its subordinate units. It is the responsibility of the Wing Staff and Squadron Commanders to be familiar with this plan and use it as a guide in developing unit plans.

This plan does not override normal command functions and decisions of change of command, incident command staff; however, its contents should be part of their training.

This plan supports the CAP Public Affairs Crisis Policy as published on the National CAP website: <https://www.gocivilairpatrol.com/members/cap-national-hq/public-affairs-about/resourcelibrary/planning/public-affairs-crisis-policy/>

Purposes

- Ensure the flow of accurate and timely information to wing leadership, staff, the media and the public during a crisis.
- Provide the media with a reasonable level of access per CAP regulations and policy.
- Make it possible for Public Affairs Staff to develop unified messages in a crisis.
- Minimize unnecessary damage to the integrity and reputation of the wing & CAP.
- Counteract inaccurate criticism by providing accurate and honest information.

A **crisis situation** is defined as any situation deemed as having a major impact on the wing, CAP as an organization and the public. Examples of a crisis situation may include incidents at CAP activities involving serious injury and or loss of life, natural disasters, or major disruptions of operations. Crisis situations may include police investigations or other situations that require a public response.

This plan does not intend to change the way emergencies are initially reported. All applicable CAP regulations will be followed in these initial and subsequent reports.

It is the goal of this crisis communications plan to establish guidelines for dealing with a variety of situations, and to ensure that leaders and communicators are familiar with those procedures and their roles in the event of a crisis. The plan is designed to be used in conjunction with the normal decision-making hierarchy of the wing and does not supplant that decision-making process.

Each crisis or emergency requires a unique public information response. The extent of the response will depend on the nature of the crisis.

Crisis Communications

When a crisis happens, Civil Air Patrol **Public Affairs Officers/Public Information Officers** must be ready to respond to questions from the news media and the public. Failure to address concerns and questions quickly, accurately, and completely can lead to the perception that Civil Air Patrol is not qualified to respond and that we do not care about our community.

WHY WE DO IT? – Effective crisis communications with the public through the media generates many long- and short-term benefits, including:

- Getting important information to the public when they need it.
- Creating and/or enhancing Civil Air Patrol's credibility.
- Calming the public.
- Enhancing relationship with media.
- If the situation warrants, providing damage control for CAP image.

Ineffective crisis communications can result in many negative consequences, including adverse effects to recruitment and retention, funding and support.

MAKE A PLAN – No crisis communication effort will be successful without a clear and comprehensive plan. Make sure the plan addresses and answer the following:

- How is information gathered and verified?
- How is the Joint Information System utilized?
- How and when to activate a Joint Information Center?
- How to craft a message?
- How to work with other agencies?
- How to work with the media?

WHEN CAN'T YOU SAY ANYTHING? – In some circumstances, information must be withheld from the public. Such as:

- Classified information.
- Details of law enforcement investigations.
- Private medical reports.
- Some personal data cannot be discussed.

If these issues arise, explain why the information cannot be discussed and then bridge back to key messages. Avoid talking about cause, blame, and costs. These issues can be addressed following the crisis.

WHO IS YOUR AUDIENCE? – When dealing with the media during a crisis, it is often easy to forget that the people we are trying to reach are the members of the public. When developing statements about the crisis, remember that you have multiple audiences:

- Local community, state and nation.
- Local populations, including non-Spanish speaking, special needs, etc.
- Friends and family of Civil Air Patrol members.
- Civil Air Patrol members not responding to the event.
- Other agencies responding to the incident and their families.
- Other stakeholders.
- Media.

HOW TO SAY IT?

- Determine what information and messages you want to communicate and know what you do not want to say or what you cannot discuss.
- Be clear and concise – don't ramble. Keep your statements short. Phrase things so that a 12-year-old could understand.
- Stick to the facts and key messages.
- If you don't know, say so. Never lie.
- **Never speculate** ("what if" questions). Speculation can lead to the perception that the crisis is much more severe than it is.
- Be first with the information – slow release of verified information will lead the media to others, possibly less credible sources.
- Be empathetic and reassuring – even a small crisis can be devastating to those involved.
- Stay positive, yet realistic – public confidence in the response effort is critical.
- Communicate technical details clearly – avoid jargon and acronyms; have visuals such as maps or models available for enhanced explanations.
- Do not repeat negative words from questions.
- Speak only about your agency and what it is doing.
- **Off the record? No such thing.**

KEY MESSAGES DEVELOPMENT – All statement should consist of no more than three or four key messages you want to convey to the public. In the initial stages of a crisis, information about health and safety should constitute the primary message. Other key messages should have information to calm the public, such as what is being done to respond and recover from the crisis, commitment to solving the problem, levels of expertise involved, and statements of concern. Try to phrase your key messages in 10- to 12-words sound bites for ease of understanding.

CRISIS COMMUNICATION MESSAGE

Immediately following a crisis, the public will want to know three (3) things:

The Five Ws: **Who** was involved? **What** happened? **When** did it occurred? **Where** did it take place? **Why** did that happen? These facts should be released as soon as the information is confirmed. Updates should be frequent and numerous.

What does it mean to me? Place yourself in the public's shoes. Provide people with information to enhance their safety and address potential concerns they may have. Fear of the unknown is greater than fear of the facts.

What are you doing about it? The public wants to get back to normal as soon as possible. Tell people what you are doing to control the situation and return order. Explain how the process will work, how long it could take, and what can be expected.

Avoiding assumptions

It is almost always the WRONG decision to withhold comments during a crisis situation. Doing this allows other entities to portray Civil Air Patrol in ways that may be inaccurate and unflattering. Rather, carefully crafted comments provided early in the crisis and updated regularly, best position CAP as professional and responsible, whatever the specific crisis situation may be.

Often, the only information the public receives about an emergency is through the media; therefore, media relations is an essential component of any crisis plan. Timing is critical and a response must be issued as soon as possible with follow-up bulletins, as required.

With the advent of Internet technology, rumors can spread quickly via email, blogs and online forums and social media platforms. Therefore, it is critical that responses be issued as quickly as possible via various channels of online communication, both formal (such as the Wing website) and informally.

A crisis situation could be big news and is likely to result in more public exposure for the wing than dozens of “good news” stories.

Crisis Communications Team

This list of contacts and roles are the current Wing Crisis Communications Team (CCT):

Name	Position	Address	Phone	Email
Edgardo Torres	Wing Commander	PR-22 Rd Km 1.2 Bo. Espinal Aguadilla, PR 00602	(939) 640-7227	edgardo.torres@prwg.us
Marie A. Rivera	Vice Commander	754 Calle Tauro Villas del Oeste Mayaguez, PR 00682	(787) 519-9879	marie.rivera@prwg.us
Aitmalys Perez	Chief of Staff	PO Box 1021 Yauco, PR 00698	(939) 217-4637	aitmalys.perez@prwg.us
Elias Roman	Public Affairs Officer	76 Calle 4 Villa del Rio Toa Alta, PR 00953	(787) 604-2863	elias.roman@prwg.us
Rafael F. Guindin	CIS Officer	C-24 Via San Jose Bayamon, PR 00961	(787) 403-3300	rafael.guindin@prwg.us
Van Don Williams	Chaplain	558 Hartwell Ct Jonesboro, GA 30238	(347) 528-0060	vwilliams@hc.cap.gov
Oscar A. Nieves	Legal Officer	1484 Ave. Roosevelt Apt. 904 San Juan, PR 00920	(787) 599-0333	oscar.a.nieves@prwg.cap.gov

Other staff with experience working a crisis, or with positions relevant to the details of the crisis, and expert sources, as needed, may be part of the CCT.

In the case of a more localized event, it is recommended, at the discretion of the Wing Commander, to add the Unit Commander and Public Affairs Officer of the affected area.

NHQ Public Affairs Information

Name	Position	Phone	Extension	Email
Randy Bolinger	Chief of Marketing and Strategic Communications	(334) 953-7593 or (877) 227-9142	---	rbolinger@capnhq.gov

Steve Cox	Public Affairs Manager	(334) 953-9369 or (877) 227-9142	---	scox@capnhq.gov
Dan Bailey	Online Content Managing Editor	(334) 953-9352 or (877) 227-9142	---	dbailey@capnhq.gov

Crisis Center

It is expected that crisis teams will work through e-mail, phones and conference calls. If the need exists to set up a crisis center, commanders are expected to use their best judgment as to location, size and scope of activities. The place must be available with little-to-no notice. The place must be already equipped with Internet connections, telephone lines and other appropriate technology.

Crisis Scenarios & Action Plans for Response

**** The following are useful information to know when putting together training scenarios for any unit in the Puerto Rico Wing, either fill-in the blanks or adapt this to your own local and neighboring areas. These are the types of things that a light aircraft, with trained crews, can do well, quickly and cost effectively, for the requesting agency. Make your own permanent list of sites/places that need to be addressed in each potential crisis scenario. Use it on formal and informal SAREX's for guided training. Draw from it to provide "tasking" to remote AOBD's, PSC's, OSC's and IC's who don't know your area. Remember too, that only your own imagination limits you as to what is, or could be, important. ****

NATURAL DISASTERS

- **Flooding:** Long periods of rain or thunderstorms may cause flooding or flash floods. Zones in proximity to rivers, tributaries and dams might include property and infrastructure damage, injuries, and fatalities.
- **Tropical Storm/Hurricane:** Puerto Rico and the U.S. Virgin Islands are located in the Caribbean in the path of most of the tropical cyclones developed in the Atlantic Ocean. Coastal and inland zones might be affected by moderate and/or catastrophic rain and wind causing property and infrastructure damage, injuries, and fatalities.
- **Earthquake/Tsunami:** Puerto Rico and the U.S. Virgin Islands are located in a highly active seismologic zone. Earthquakes and tremors may strike without warning affecting coastal and inland zones, such as dams, highways, bridges, buildings and the like causing damage, injuries, and fatalities. Tsunamis may arise as a subsequent event of earthquakes, coastal concurrent.

- **Wildfires:** Coastal and inland zones. Sunlight, heat and/or accelerants might ignite wildfires during dry seasons and summer causing property and infrastructure damage, injuries, and fatalities.
- **HAZMAT:** Any location.
- **Epidemic/Pandemic:** A mass spread of a contagious biological pathogen over the population. A declared epidemic or pandemic might cause quarantined facilities, lack of medical supplies, medicines, key personnel, etc. Strick restrictions near hotspots, curfew and lockdown.

MISSING AIRCRAFT, BOAT OR PERSON(S): Missing aircraft search usually tasked by AFRCC with most missing persons/boats tasked through NOC. Aerial search for missing person(s) might be requested by various Law Enforcement agencies while a missing boat search could come from USCG, Tribal Authorities at Pyramid or local LE. Command Post or Mission Base would depend upon area(s) being searched, length of search and other agencies' involvement.

HOMELAND SECURITY EVENT: CAP tasking usually through DHS via AFRCC/NOC at request of various State/Federal Agencies. Command Post/Mission Bases would depend on scope of the event as would tasking. Tasks could include aerial observations of dams, roads, bridges, high power transmission lines, radio/cell transmission towers and similar infrastructure. Scope could be short or long term and could be a limited area or a widespread area. Much of the thermoelectric plants' infrastructures are in the coast around the island, grid electrical lines along with many mountains top communication and repeater towers. In addition, there are water supply sources and delivery systems to the entire area. There are also many potential "choke points," involving any of these various pieces of modern life and infrastructure, which could be targeted. And consider the mobile "bomb" or "WMD" device on or in a vehicle, plane, container and the like.

SEXUAL ABUSE: The unit commander will immediately notify the wing commander, who will immediately notify the wing legal officer, and the General Counsel (at 877-227-9142 x 234) during business hours or the National Operations Center (NOC) at 888-211-1812 after hours, weekends, and holidays) or the Chief Operating Officer (at 334-834-2236). No investigation will be conducted, nor statements taken until specifically directed by the General Counsel. The General Counsel will notify the region commander, the National Commander, other appropriate officials, and state agencies as required.

PHYSICAL ABUSE: The unit commander will immediately notify the wing commander, who will immediately notify the region commander, the wing legal officer, and the General Counsel. The wing commander will consult with the wing legal officer before directing an investigation or

administrative action. In cases where physical injuries are involved, follow the notification and reporting.

Crisis Kit

The Public Affairs Officer is assigned the task of maintaining materials to assist in the management of a crisis. As a minimum the PA Staff will maintain the following materials (may be electronic):

- ✓ Crisis Communication Plan.
- ✓ PRWG Staff, Group and Unit Directories.
- ✓ Contact information for relevant region staff members, CAP National HQ and CAP-USAF,
- ✓ Current Media List.
- ✓ CAP and PRWG fact sheets.
- ✓ Positive statistics about CAP.
- ✓ Drive with all the above lists in electronic format.

The following materials will be available at the Crisis Center to manage the crisis:

- ✓ Laptop Computer.
- ✓ Radio Communications.
- ✓ CAP forms.
- ✓ ICS Form 214.
- ✓ Stationery as necessary.
- ✓ Cell Phones available.

Spokesperson

The **Commander** and **Public Affairs Officer** are the spokespeople for the organization and will be expected to work with local media.

Other CAP members will give information about the crisis to the media only when authorized by the commander or PAO. Members should respectfully refer media representatives to the crisis center or designated spokesperson. When the crisis primarily affects a subordinate unit, the Wing Commander and PAO are available to assist units and can serve as a local spokesperson as needed.

Electronic Resources

- External information provided to the media should be placed on the wing website concurrently with their release to the media.

- The PAO will provide internal information to members about the crisis using e-mail and other channels as appropriate to communicate with CAP members.
- Electronic communications will be approved by the commander before being disseminated.

Phases of Response

I. Initial/Immediate Period: The Wing Commander and the Wing PAO will determine if an official statement should be prepared and released. If warranted, they and the CCT will develop answers to specific questions that may be asked by the media and release the media statement.

In some cases, it may be appropriate for CAP to make an initial announcement of an accident or incident. In others, it may be better to wait and "see if the media notices."

Regardless, if representatives of the media inquire, CAP should make a prompt response and must never answer "no comment."

As part of this phase, talking points should be developed. These are short simple messages that tell our story, emphasizing positive points. They should be agreed to by the crisis team and delivered to all members authorized to speak to the media.

In a major crisis, the media may contact CAP staff at the local, wing and region levels. Is it typically MORE effective for CAP if multiple authorized spokespeople all talk with the media using the same talking points, as opposed to a single member being the ONLY person to grant interviews? As a result, in a major crisis generating broad media attention, there should be authorized spokespeople at the local, wing and region levels.

Commanders and their PAO's should not be afraid to work with local media in a crisis situation. Many times, the local media covering the crisis will be the same media that will cover your unit in good times. CAP is not afraid to tell the truth. Tell it in a way that best reflects on CAP and move on. You would build a better long-term relationship if you did in bad or rough times.

The PAO will obtain basic information (type of crisis/emergency; time of emergency; actions taken; areas and number of people involved; injuries or fatalities; extent of damage) and prepare an official news release.

The PAO will brief staff and other commanders who may have to answer questions from local media. Higher echelons will be copied on all statements/releases/advisories issued during a crisis situation.

Press Releases & Information Released to the Media

- Press releases during a mission must be approved by the Incident Commander and/or National HQ or 1st Air Force, depending on the mission.
- Press releases during a Puerto Rico Wing crisis must be approved by the Wing Commander or his/her designee.
- External information to be provided to the media should be placed on the Wing website, concurrently with the release of information to the media.
- The PAO/PIO will provide internal information to members about the crisis using email and other channels as appropriate.
- Any or all electronic, verbal or written communications must be approved in advance by the PAO/PIO; see the above contact information for the Crisis Communications Team.
- Use the most current news release template, taken from the web page on the NHQ/PA website:

<https://company-214080.frontify.com/d/crhrf1Aw1Ci9/resource-library/show/eyJpZCI6NjI5ODM4MX0:frontify:6nYaZZ6cecWvBkFxsflW7ink6Eag3Hlei1Xr0NHBWc>

- Use the most current boilerplate with your news releases, taken from the web page on the NHQ/PA website:

<https://company-214080.frontify.com/d/crhrf1Aw1Ci9/brand-guide#/resources-tools/boilerplate>

Key Public Affairs Officer Tasks

- The Public Affairs staff will obtain basic information including type of crisis/emergency, time of emergency, actions taken, areas and number of people involved, injuries or fatalities and extent of damage.
- The Public Affairs Officer and/or PIO will verify and document all sources of information.
- The Public Affairs Officer and/or PIO will clear news releases with the Commander and/or Incident Commander as soon as possible before releasing to the media.
- The Public Affairs Officer and/or PIO will log and document all media inquiries.

II. Ongoing Period: In an ongoing crisis, the PAO (with the help of the CCT) as appropriate will:

- Provide basic information about the crisis.
- Ensure that copies of all updates are concurrently sent to higher HQ.
- Log all media inquiries and responses.
- Instruct the public on how to obtain further advice or information.

III. Recovery Period: The PAO will issue media updates for as long as necessary, then scale back activities as warranted. Such updates will be posted online.

Upon termination of the crisis situation, the PAO will schedule a meeting of all key players to review all actions taken and lessons learned. These will be included in an after-action report to be forwarded to the Commander and higher headquarters Public Affairs to include the Region PAO and CAP National Headquarters/PA.

Updates and Reviews

This plan will be reviewed and updated quarterly and annually every calendar year:

- Next update on **1st August 2022**.
- Next review on **1st December 2022**.

DRAFTED:

//SIGNED//
ELIAS ROMAN, Capt, CAP
Public Affairs Officer

APPROVED:

//SIGNED//
EDGARDO TORRES, Col, CAP
Commander

DISTRIBUTION:

PRWG Unit Commanders
PRWG PAO's
Wing Staff
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Overview

The following press releases are designed for use when a member of the Crisis Communication Team is unavailable.

*** Please be sure to attempt to contact the CCT through the call down list prior to using these releases. Also, be sure to thoroughly edit the releases to make sure that all blank fields are filled and information updated. ***

Each release has a set of talking points. These are to be used during interviews with the press or for informing fellow members. The talking points and press releases are designed around basic scenarios. Though rapidly getting information to the press may be the key to preventing or mitigating a public affairs crisis, it is important to be truthful and accurate. Good judgment must still be applied even when using pre scripted messages.

A.1. Basic Template

The basic template is for any press release. The paragraph in the basic template will be used at the end of every press release as it gives background information on the organization and the Wing.

A.2. Death of a Member

Talking Points:

- Member has been killed.
- The activity that the member was involved in when the death occurred (meeting, mission, encampment, etc.).
- Number of people killed/injured.
- Cause is under investigation.
- Names and personal information withheld to respect the member's privacy and/or to notify the family.
- CAP is assisting local authorities.
- Schedule of next release or assurance that more information is coming.
- Background information on CAP and its missions.

A.3. Loss or Aircraft Incident

Talking Points:

- Type of aircraft and location of incident.
- Number of crew and passengers on the aircraft and their condition.
- Mission or activity aircraft was being used.
- Cause is under investigation.
- More information will be given as it develops.
- Information about CAP and its missions.
- If injuries or deaths caused, refer to these speaking points.

A.4. Vehicle Accident

Talking Points

- Type of vehicle and location of accident.
- Number of people in vehicle and their general condition.
- Reason vehicle was in use.
- Cause is under investigation.
- More information to come.
- Information about CAP and its mission.
- If injuries or deaths cause, refer to those speaking points.

A.5. Member(s) Injured

Talking Points

- Number of people injured.
- What happened to preserve life and mitigate injuries? (First Aid, Call 9-1-1, cancelled further events, etc.)
- Number of people sent to a hospital.
- Mission/activity where incident occurred.
- Background information on event and its safety protocols/equipment.
- Information about CAP and its missions.
- More information to come.
- Personal information withheld for privacy reasons.
- Cause under investigation and CAP is cooperating with local authorities.

A.6. Cadet Protection Policy Violation

Talking Points

- CAP takes protecting our cadets very seriously.
- Background information on the Cadet Protection Policy and its training.
- Information on Required Staff Training, if it applies.
- All CAP senior members have a background check through the FBI before being allowed to join.
- Parents notified.
- CAP cooperating with local authorities as well as investigating internally through the IG.
- To protect both the excused and the cadet(s) involved, the officer is suspended from activity until the investigation is complete.
- Personal details withheld for privacy reasons and due to the ongoing investigation.
- Background information on CAP and its missions, particularly the cadet program.
- More information to come as it becomes available.

A.7. Abuse/Harassment/Discrimination

Talking Points

- CAP has no tolerance with abuse/harassment/discrimination.
- CAP cooperating with local authorities.
- CAP also investigating through our IG process.
- To protect accused and victim, accused suspended until end of investigation.
- Personal information withheld for privacy reasons and due to the ongoing investigation.
- Information on required FB I background check for all adult members.
- Information on the Cadet Protection Policy and its training and how it applies.
- Information on Required Staff Training, if it applies.
- Background information on CAP and its mission.

Basic Template**NEWS**

CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE**Headline Goes Here**

MAXWELL AIR FORCE BASE, Ala. (Full date, month, day and year) – copy goes here.

About Civil Air Patrol

Established in 1941, Civil Air Patrol is the official auxiliary of the U.S. Air Force and as such is a member of its Total Force. In its auxiliary role, CAP operates a fleet of 555 single-engine aircraft and 2,250 small Unmanned Aircraft Systems (sUAS) and performs about 90% of all search and rescue operations within the contiguous United States as tasked by the Air Force Rescue Coordination Center. Often using innovative cellphone forensics and radar analysis software, CAP was credited by the AFRCC with saving 108 lives last year. CAP's 56,000 members also perform homeland security, disaster relief and drug interdiction missions at the request of federal, state and local agencies. As a nonprofit organization, CAP plays a leading role in aerospace education using national academic standards-based STEM (science, technology, engineering and math) education resources. Members also serve as mentors to over 23,000 young people participating in CAP's Cadet Programs.

Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



Death of a Member



CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE

Headline

SAN JUAN, Puerto Rico (September 12, 2022) – Civil Air Patrol has suffered the loss of **[NUMBER OF DECEASED] [CADET AND/OR SENIOR MEMBERS]** during **[MISSION/ACTIVITY]**. Civil Air Patrol is assisting local authorities and the investigation into the cause is ongoing. The information on the deceased is being withheld to maintain the **[PRIVACY OF THE VICTIMS/NOTIFY THE FAMILIES]**.

Our sympathies go out to the families of our fallen **[OFFICER(S)/CADET(S)]**. Further information will be released as it becomes available.

About Civil Air Patrol

Established in 1941, Civil Air Patrol is the official auxiliary of the U.S. Air Force and as such is a member of its Total Force. In its auxiliary role, CAP operates a fleet of 555 single-engine aircraft and 2,250 small Unmanned Aircraft Systems (sUAS) and performs about 90% of all search and rescue operations within the contiguous United States as tasked by the Air Force Rescue Coordination Center. Often using innovative cellphone forensics and radar analysis software, CAP was credited by the AFRCC with saving 108 lives last year. CAP's 56,000 members also perform homeland security, disaster relief and drug interdiction missions at the request of federal, state and local agencies. As a nonprofit organization, CAP plays a leading role in aerospace education using national academic standards-based STEM (science, technology, engineering and math) education resources. Members also serve as mentors to over 23,000 young people participating in CAP's Cadet Programs.

Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



GoCivilAirPatrol.com • cap.news

Loss or Aircraft Incident



CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE

Headline

SAN JUAN, Puerto Rico (September 12, 2022) – On [DATE] a Civil Air Patrol aircraft was involved in an accident while participating in [ACTIVITY/MISSION]. The crew, including [NUMBER OF SENIOR MEMBERS AND CADETS], [WERE NOT INJURED/WERE INJURED AND TREATED/WERE KILLED] in the incident. The cause of the accident is under investigation and CAP will continue to assist local authorities and the National Transportation Safety Board. [IF INJURED/DECEASED] Information about the members [INJURED AND/OR KILLED] is being withheld [DUE TO PRIVACY CONCERNS AND/OR FAMILY NOTIFICATION].

As safety is the top priority in Civil Air Patrol, [THE DAMAGED AIRCRAFT IS GROUNDED/FLIGHT OPERATIONS HAVE BEEN SUSPENDED/ALL AIRCRAFT ARE BEING INSPECTED]. Further information will be released as soon as it is available.

About Civil Air Patrol

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Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



Vehicle Accident



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Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE

Headline

SAN JUAN, Puerto Rico (September 12, 2022) – On [DATE] a Civil Air Patrol vehicle was involved in an accident while participating in [ACTIVITY/MISSION]. The passengers, including [NUMBER OF SENIOR MEMBERS AND CADETS], [WERE NOT INJURED/WERE INJURED AND TREATED/WERE KILLED] in the accident. The cause of the accident is under investigation and CAP will continue to assist local authorities. [IF INJURED/DECEASED] Information about the members [INJURED AND/OR KILLED] is being withheld [DUE TO PRIVACY CONCERNS AND/OR FAMILY NOTIFICATION]. As safety is the top priority in Civil Air Patrol, [VEHICLES TAKEN OUT OF SERVICE/VEHICLES WILL BE INSPECTED/OTHER MITIGATIVE RESPONSE]. Further information will be released as soon as it is available.

About Civil Air Patrol

Established in 1941, Civil Air Patrol is the official auxiliary of the U.S. Air Force and as such is a member of its Total Force. In its auxiliary role, CAP operates a fleet of 555 single-engine aircraft and 2,250 small Unmanned Aircraft Systems (sUAS) and performs about 90% of all search and rescue operations within the contiguous United States as tasked by the Air Force Rescue Coordination Center. Often using innovative cellphone forensics and radar analysis software, CAP was credited by the AFRCR with saving 108 lives last year. CAP's 56,000 members also perform homeland security, disaster relief and drug interdiction missions at the request of federal, state and local agencies. As a nonprofit organization, CAP plays a leading role in aerospace education using national academic standards-based STEM (science, technology, engineering and math) education resources. Members also serve as mentors to over 23,000 young people participating in CAP's Cadet Programs.

Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



GoCivilAirPatrol.com • cap.news

Member(s) Injured**NEWS**

CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE**Headline**

SAN JUAN, Puerto Rico (September 12, 2022) – On [DATE] an accident occurred that caused the injury of [NUMBER OF INJURED] of our [CADET AND/OR SENIOR] members. The incident occurred during [ACTIVITY/MISSION]. The [CADETS AND/OR SENIOR MEMBERS] were [PROVIDED FIRST AID AND/OR SENT TO THE HOSPITAL]. Information on the injured members is being withheld due to privacy concerns. The cause of the accident is under investigation and Civil Air Patrol's Inspector General Office will continue to assist local authorities. As safety is the number one priority of the Civil Air Patrol, [ACTIVITY CANCELLED/NEW SAFETY PROCEDURES/OTHER MITIGATIVE ACTIONS].

Further information will come as it is available.

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CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



GoCivilAirPatrol.com • cap.news

Cadet Protection Policy Violation



NEWS

CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE

Headline

SAN JUAN, Puerto Rico (September 12, 2022) – A report of abuse against one of our cadets has been made. Civil Air Patrol takes accusations of abuse seriously and we are investigating the matter internally, through our Inspector General, as well as cooperating with local authorities. The **[PARENTS/GUARDIANS]** of the **[CADET/CADETS]** have been notified of the accusation. As a matter of policy, the accused member has been suspended from CAP activities pending the results of the investigation. This is to protect both the accused member as well as the cadet membership. **[ALSO ADD ANY OTHER MITIGATIVE ACTION (E.G. ACTIVITY CANCELLATION)]**

Prior to serving in Civil Air Patrol, each adult member receives a background check through the Federal Bureau of Investigation. Prior to participating in activities, all adult members must complete the Cadet Protection Policy Training which includes an explanation of CAP's zero policy of abuse of any kind, to include verbal, physical, emotional and psychological, as well as hazing. Each adult member is also taught the procedures to follow in the case of an accusation.

Before any activity that lasts overnight, a Required Staff Training session, which further discusses abuse and hazing prevention, is required of all senior members and cadet staff. Due to the sensitive nature of this incident and the ongoing investigation, the personal information of both the accused and the **[CADET/CADETS]** is being withheld. Further information will come as it is available.

About Civil Air Patrol

Established in 1941, Civil Air Patrol is the official auxiliary of the U.S. Air Force and as such is a member of its Total Force. In its auxiliary role, CAP operates a fleet of 555 single-engine aircraft and 2,250 small Unmanned Aircraft Systems (sUAS) and performs about 90% of all search and rescue operations within the contiguous United States as tasked by the Air Force Rescue Coordination Center. Often using innovative cellphone forensics and radar analysis software, CAP was credited by the AFRCC with saving 108 lives last year. CAP's 56,000 members also perform homeland security, disaster relief and drug interdiction missions at the request of federal, state and local agencies. As a nonprofit organization, CAP plays a leading role in aerospace education using national academic standards-based STEM (science, technology, engineering and math) education resources. Members also serve as mentors to over 23,000 young people participating in CAP's Cadet Programs.

Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



GoCivilAirPatrol.com • cap.news

Abuse/Harassment/Discrimination**NEWS**

CAP National Headquarters
Marketing & Strategic Communications
105 South Hansell Street
Maxwell Air Force Base, AL 36112
Toll free: 877-227-9143

FOR IMMEDIATE RELEASE**Headline**

SAN JUAN, Puerto Rico (September 12, 2022) – A report of abuse against one of our senior members has been made. Civil Air Patrol takes accusations of abuse seriously and we are investigating the matter internally, through our Inspector General, as well as cooperating with local authorities. As a matter of policy, the accused member has been suspended from CAP activities pending the results of the investigation. This is to protect both the accused member as well as other members. **[ALSO ADD ANY OTHER MITIGATIVE ACTION (E.G. ACTIVITY CANCELLATION)]**

Prior to serving in Civil Air Patrol, each adult member receives a background check through the Federal Bureau of Investigation. Prior to participating in activities, all adult members must complete the Cadet Protection Policy Training which includes an explanation of CAP's zero policy of abuse of any kind, to include verbal, physical, emotional and psychological, as well as hazing against any member. Each adult member is also taught the procedures to follow in the case of an accusation. Before any activity that lasts overnight for four nights or more, a Required Staff Training session, which further discusses abuse and hazing prevention, is required of all senior members and cadet staff.

Due to the sensitive nature of this incident and the ongoing investigation, the personal information of both the accused and the **[SENIOR MEMBER/MEMBERS]** is being withheld. Further information will come as it is available.

About Civil Air Patrol

Established in 1941, Civil Air Patrol is the official auxiliary of the U.S. Air Force and as such is a member of its Total Force. In its auxiliary role, CAP operates a fleet of 555 single-engine aircraft and 2,250 small Unmanned Aircraft Systems (sUAS) and performs about 90% of all search and rescue operations within the contiguous United States as tasked by the Air Force Rescue Coordination Center. Often using innovative cellphone forensics and radar analysis software, CAP was credited by the AFRCC with saving 108 lives last year. CAP's 56,000 members also perform homeland security, disaster relief and drug interdiction missions at the request of federal, state and local agencies. As a nonprofit organization, CAP plays a leading role in aerospace education using national academic standards-based STEM (science, technology, engineering and math) education resources. Members also serve as mentors to over 23,000 young people participating in CAP's Cadet Programs.

Visit www.CAP.News or www.GoCivilAirPatrol.com for more information.

CAP Contact Info

Include Rank, Full Name here – Email Address, Phone Number here



GoCivilAirPatrol.com • cap.news

Appendix B: Pre-identified locations for ICP or Media Center

B.1. 141 ANG Aguadilla, PR (West of Puerto Rico)

Physical Address	Ramey Base, Aguadilla, PR
Lat/Long	
Contact Name, Phone and Email	Lt Col Edgardo Torres / edgardo.torres@prwg.us / 939-640-7227
Nearest Airport and Distance	Rafael Hernandez Airport
Primary room size and location	30 x 60
Tables and Chairs	45 chairs, 10 tables
Info on available vehicle parking	In front of the building
Heat/AC?	Yes
Electric service	Yes
Location of restrooms	Both side near the primary room.
Location of potable water	Both side near the primary room.
Internet access info	Hot spot
Local Cell Phone providers	Claro, AT&T, T-Mobile, Sprint
Nearest Food	Aguadilla Courtyard
Nearest Lodging	Marriott Hotel, El Faro Hotel, CECADER
Nearest Camping	
Other	

B.2. CDT Hoare (North of Puerto Rico)

Physical Address	900 Calle Cerra, San Juan, 00907
Lat/Long	18°26'48"N 66°4'56"W
Contact Name, Phone and Email	Puerto Rico Wing / 787-721-3523
Nearest Airport and Distance	Isla Grande Airport
Primary room size and location	20 x 20
Tables and Chairs	10 tables, 50 chairs
Info on available vehicle parking	Around the building
Heat/AC?	Yes

Electric service	Yes
Location of restrooms	At the main entrance
Location of potable water	At the main entrance
Internet access info	Hot spot
Local Cell Phone providers	Claro, AT&T, T-Mobile, Sprint
Nearest Food	Various shopping centers
Nearest Lodging	Hotels at Isla Grande & Miramar areas
Nearest Camping	
Other	

B.3. Diego Jimenez Fajardo Airport (East of Puerto Rico)

Physical Address	Carr. # 976, Km. 1.1 Barrio Florencio Fajardo, PR
Lat/Long	N18°48' W65°39.71
Contact Name, Phone and Email	(787) 863-1011
Nearest Airport and Distance	Jose Aponte de la Torres Airport, Ceiba, PR
Primary room size and location	20 x20
Tables and Chairs	10 tables, 40 chairs
Info on available vehicle parking	In front of the building
Heat/AC?	Yes
Electric service	Yes
Location of restrooms	Left side of the main classroom
Location of potable water	Left side of the main classroom
Internet access info	Hot spot
Local Cell Phone providers	Claro, AT&T, T-Mobile, Sprint
Nearest Food	
Nearest Lodging	
Nearest Camping	
Other	

B.4. Mercedita Airport (South of Puerto Rico)

Physical Address	Carretera 10, Ponce, PR 00715
Lat/Long	18°00'30"N 66°33'47"W
Contact Name, Phone and Email	Mrs. Ilma Degro / (787) 840-3151
Nearest Airport and Distance	Eugenio Maria de Hostos Airport, Mayaguez, PR
Primary room size and location	20 x 20
Tables and Chairs	5 tables, 20 chairs
Info on available vehicle parking	In front of the building
Heat/AC?	Yes
Electric service	Yes
Location of restrooms	At the right side in the main entrance
Location of potable water	Right side of the main entrance
Internet access info	Yes
Local Cell Phone providers	Claro, AT&T, T-Mobile, Sprint
Nearest Food	Ponce Shopping Center
Nearest Lodging	Ponce hotels
Nearest Camping	
Other	

AGENCIAS DE NOTICIAS

Agencia EFE, Cobian's Plaza, Oficina 214 Santurce, PR, 00910, 787-723-6023 T, 787-725-8651 F, redacpr@efe.com

CyberNews, Apartado Postal 12043, SJ, PR, 00914, 787-644-8418 T y 787-903-3531 T, redaccion@cybernewspr.com, cybernewspr@gmail.com

Inter News Service, Apartado 9023025, San Juan, Puerto Rico 00902-3025. 787-368-6353 T, info@internewsservice.com, internewsservice.com

Associated Press, San Juan, Puerto Rico: (717) 793-5833 or (305) 594-1845, dcoto@ap.org.

DIARIOS DE CIRCULACIÓN NACIONAL

El Nuevo Día, Apartado Postal 9227512, SJ, PR 00922-7512, 641-8000 (Cuadro), 641-7600 (Redacción), 641-3924 F (Redacción), 641-3927 F (Por Dentro), endi.com, redaccion@elnuevodia.com, elpais@elnuevodia.com

El Vocero, Apartado Postal 9067515, San Juan de PR 00902-7515, 721-2300 T, 787-622- 7483 y 787-725-8422 F, vocero.com, redaccion@vocero.com

Primera Hora, Apartado Postal 9067515, San Juan de PR 00906-7515, 641-8000 T, 641- 4472 F, primerahora.com, alopez3@primerahora.com, erios@primerahora.com, redaccion@primerahora.com, informacion@primerahora.com, mtirado@primerahora.com

Puerto Rico Daily Sun, Urb. La Riviera, 943 de Diego Ave. San Juan, PR, 00921, Apartado Postal 195604, San Juan, PR 00916-5604, 787-969-3477, 787-969-3479 y 787-969-3480 T, 1-866-641-4557 y 787-749-4839 F, prdailysun.com, editor@prdailysun.net

SEMANARIOS DE CIRCULACIÓN NACIONAL

Caribbean Business, Apartado Postal 12130, San Juan, PR 00914-0130, 728-3000 ext. 4480, 787-728-9300 T, 268-1626 F, casiano.com, editor@caribbeanbusiness.pr.com

Claridad, Urb. Santa Rita, N° 57, Calle Borinqueña, San Juan, PR 00925-2732, 777-0534 T, 777-0537 F, claridadpuertorico.com, claridad@wnetpr.net

El Visitante, 1704 Calle Pumarada Santurce, PR, Apartado 41305, Estación Minillas, San Juan, PR 00940-1305, 787-728-3710, 1-800-981-8365, T, 787-728-3656 F, elvisitante.net, director@elvisitante.net

RADIO

Radio Huelga 1650

AM, admin@radiohuelga.com,
redaccion.radiohuelga@gmail.com, radiohuelga@gmail.com, radiohuelga.com,
ustream.tv/channel/radiohuelga

WABA 850, 787-891-0085, 787-891-1230, 787-638-9312, y 787-882-2282
F, waba850am@yahoo.com, waba850.com

Wael FM, #600 Calle R. Ramírez Pabón Urb. Guanajibo Homes, Mayagüez, PR,
00682- 1100, Buzón 1370 Mayagüez, PR 00681, 787-834-4696 T (FM) 787-832-4560 T ,
787-832-
0600 T, 787-805-0800 F, waelfm96.com, waelinc@prtc.net, waelinc@gmail.com

WALO AM, 1240 AM (Radio Oriental), Apartado 9230, Humacao PR 00792, 787-852-
1240 T, 852-1280 F, beatrizarchilla@waloradio.com, waloradio.com

WAPA AM, Radio, Urb. Baldrich 134 Ave. Domenech, San Juan, PR 00918-3502,
787- 763-1066 T, 763-3201/763-4195
F, waparadiopr.com, jblanco25@hotmail.com, jblanco.wapa@yahoo.com

WBMJ AM y WIVV (The Rock Radio Network), Ponce de León 1409, 4to Piso San
Juan, PR 00907-4023, Apartado 367000 San Juan, PR 00936-7000, 724-1190 y 724-4171
T, 722-
5395 F, radio@therockradio.org, therockradio.org

WBRQ FM, New Life Broadcasting, Apartado 6715 Caguas, PR 00726-6715, 787-
744- 1297 T, 787-745-9777 F, nuevavida@nuevavidafm.net,
enruta@nuevavidafm.net, cerrandoeldia@nuevavidafm.net, nuevavidafm.net

WCAD FM, Apartado 9024188, San Juan PR 00902-4188, 726-6144 T, 268-3313
F, alfarock.com, alfa@alfarock.com

WCMA FM (Romance 96), Apartado 949 Guaynabo, PR 00970-0949, 787-622-9700, 622-
9650 T, 622-9484 F., spanishbroadcasting.com

WCMN FM, Calle Gonzalo Marín # 55, Arecibo PR 00612, 787-878-0070 T, 787-880-
1112 F, unoarecibo@gmail.com, unoradio.com

WCPR AM, Apartado 316 Coamo, PR 00769, 787-825-7061T y 787-825-1905 F,
musicaldjs@yahoo.com

WEGA AM, Apartado Postal 1488 Vega Baja, PR 00694, nuevavictoria1350@yahoo.com

WENA, Apartado 1330, Yauco, PR 00968-1330, 787-267-1330 y 787-856-1330 T, 787-267-1340 F., wena1330@coqui.net

WERR FM (Radio Redentor), Apartado Postal 29404, San Juan PR 00929-9404, 787-

751- 1310, 787-751-6318, 787-473-3706 T, 787-751-6854
F, redentor104fm.com, info@redentor104fm.com

WEXS, Apartado Postal 640 Patillas, PR 00723, 787-839-0610 T, 787-839-0960
F, x61radio@gmail.com, webmaster@leonespatillas.com, leonespatillas.com

WFID FM (Radio Uno Group, Fidelity), Apartado 363222, San Juan PR 00936-3222,
787- 474-0630, 787-294-0050, 787-841-1019 T, 787-767-
9343 F, noticias@unoradio.com, unoradio@gmail.com, notiuno630@gmail.com

WHYOY AM, Apartado Postal 1148 Salinas, PR 00751-1148, 787-824-3420 y 787-824-
2755 T, 787-824-8054 F, whoyam@yahoo.com

WIAC 102 FM, 740 AM, (Cadena Radio Puerto Rico, Sistema 102) Apartado 9023916,
San Juan PR 00902-3916, (Radio Puerto Rico), noticias740@gmail.com

WIAC AM, Apartado Postal 489 Mayagüez, PR 00681, 787-652-3970 T, 787-620-
0720F, bestov@centennialpr.net

WIDA 90.5 FM (Cadena Radio Vida), Apartado Postal 188 Carolina, PR 00986-0188, 787-
757-1414, 787-757-1717 y 787-757-1733 T, 787-769-4103
F, cadenaradiovida.com, radiovida@cadenaradiovida.com

WIOA FM (Estereotempo), Apartado 949, Guaynabo PR 00970-0949, 622-9700 T, 787-
622-9477 F

WIOB FM (Grupo SBS Estereotempo/Frecuencia Mayagüez), Apartado 1718, Mayagüez,
PR 00681-1718, 787-834-1094 T, 787-265-4090 F

WIOC FM (Grupo SBS Estereotempo/Frecuencia Ponce), Apartado 7302, Ponce,
PR00732- 7302, 787-842-1287 y 787-842-0166 T, 787-842-2941
F, lpagan@sbspuertorico.com

WIPR Radio 940 AM ó 91.3 FM, Apartado 190909, San Juan, PR 00918-0909, 787-766-
0660 (noticias) T, 787-766-0505 (cuadro), 787-250-8258 F., prnet.pr

WISA FM, Apartado Postal 750 Isabela, PR 00662, 787-872-2030 T, 787-872-0802
F, mercadodi@yahoo.com, wisa1390.com

WIVA FM, Apartado Postal 3822 Mayagüez , PR 00681, 787-832-1003 T, 787-831-7969
F, mrivera@unoradio.com, unoradio.com

WIVV AM (The Rock Radio Network), HC 02 Box 13902, Vieques, PR 00765-9664,

787- 741-8717 T (en Vieques) y 787-724-1190 (en San Juan) T, 787-723-9633
F,therockradio.org, radio@therockradio.org

WKAQ 580 AM (Univisión Radio), Apartado 364668, San Juan, PR 00936-4668, 787-

758- 5800 T, 787-756-5220 F, 787-754-
8174 Noticias, wkaqradio.com,jcosme@univision.net, angelrodriguez@univision.net

WKCK AM, Carr. 155 Bo. Gato Orocovis, PR - 00720, Apartado 1210 Orocovis,
PR 00720-9469, 787-867-4390 T, 787-867-2311
F, cumbre1470am.com,servicio@cumbre1470.com

WKFE AM, Apartado 324, Yauco, PR 00698, 787-267-1919 y 787-856-1320 T, 787-856-
4420 F., fnazario@radioisla1320.com

WKJB 710 AM, Apartado 1293, Mayagüez, PR 00681, 787-834-6666 x2207 T, 787-831-
6925 F., wkjb_wpra@yahoo.com

WKVM 810 AM, Urb. Roosevelt, Calle Carbonell 415, Hato Rey PR 00918, 787-751-
1018, 787-300-4982 y 787-300-4983 T, 758-9967 F., acorales@radioorofm.com

WLEO AM, Apartado 7213 Ponce, PR, 00732, Calle Puerto Viejo 46, Ponce, PR
00716, 787-842-1170 T, 787-840-0049 F

WLEY AM (Radio Isla 1320), 100 Gran Boulevard Paseos, Suite 403-A San Juan,
PR 00926, 787-292-1700 y 787-292-1703 T, 787-292-1717 F,
noticiasradioisla@gmail.com En Cayey: 787-263-0288 T y 787-738-7744 F.

WLUZ 1600 AM, Acción 1600, Avenida Ponce de León 1311, Suite 600, San Juan, PR
00907, 787-289-0241 T, 787-724-0196 F.

WMDD 1480 AM, Apartado Postal 948 Fajardo, PR 00738, 787-863-0202, 787-863-0022
y 787-860-1480 T, wmdd@tropical1480.com

WMEG FM 106.9 ó 95.1 FM (Grupo SBS, La Mega), Apartado 949, Guaynabo, PR
00970- 0949, 787-622-9700 T, 787-622-9484 F.

WMIA AM, Apartado Postal 1055 Arecibo, PR 00613, 787-878-1275 T y F

WMNT AM, Apartado 6 Manatí, PR 00764, 787-449-1502 T, 787-854-
2223 F,radioatenas1500.net, radioatenas1500@yahoo.com,
rivasreyesjosealfredo@gmail.com

WMSW 1120 AM Radio Once, Aurora Broadcasting Corp., Apartado Postal 141526,
Arecibo, PR 00614, Marginal Plaza del Norte Km. 81.9 Edificio Atlantic Radio Mall
Hatillo, 787-880-2461 T, 787-880-0441 T, 787-633-3317, 787-648-1120 T, 787-879-2461
T y F, mss64radio@gmail.com, produccionradioonce@gmail.com, radioonce.com

WNEL-Radio Tiempo, Apartado Postal 487 Caguas, PR 00726, 787-744-3131 T, 787743-0252 F, radiotiempo1430@hotmail.com, radiotiempo.net

WNIK 1230 AM Única Radio, Unik Broadcasting System., Apartado Postal 141526,

Arecibo, PR 00614, Marginal Plaza del Norte Km. 81.9 Edificio Atlantic Radio Mall,
787- 816-1230 y 787-880-2461 F, uniradio1230.com

WNIK FM, Apartado Postal 556 Arecibo, PR 00613, 787-880-2613 T, 787-880-2607 T,
787-879-1011 F, 787-880-2613, superk106@gmail.com

WNRT 96.9 FM, Apartado 13324, San Juan PR 00908, 787-758-8562 y 787-999-
0360T, 787-758-8833 y 787-999-1560 F., triunfofm.net

WODA FM, (Grupo SBS, Onda Reggaeton 94) Apartado Postal 949 Guaynabo, PR,
00970- 0949, 787-622-9700 T, 787-622-9484 F, lamusica.com, reggaeton947.com

WOIZ, Apartado Postal 561130 Guayanilla, PR 00656, 787-835-3130 T, 787-835-1130 T,
787-835-3130 T y F, radioantillas@yahoo.com, radioantillas.4t.com

WOLA AM, Apartado 669A Barranquitas, PR 00794, 787-857-1380 T, 787-857-1381
F, radioprocer1380am@gmail.com

WOND FM (Reggeatón 94) (Grupo SBS Estereotempo/Frecuencia Mayagüez), Apartado
1718, Mayagüez, PR 00681, 787-834-1094 T, 787-265-4090
F,opacheco@sbspuertorico.com

WOQI AM, Apartado Postal 7243, Ponce, PR 00732-7243, 787-842-2941 T, 787-840-
7077 F, trafico@wpabradio.com

WORA 760 AM, Noti Uno WORA Apartado Postal 363222 San Juan, PR 00936, 787-
758- 7230 T, 787-758-7845 T, 787-751-2319 F, notiuno.com , bbonilla@unoradio.com

WORO 92.5 FM, Calle Carbonell 415, San Juan, PR 00918, 751-1380 y 787-300-4980 T,
758-9967 F, acorales@radioorofm.com

WOSO AM, Apartado Postal 11487 San Juan, PR 00910-2587, 1253 Calle Las Palmas,
San Juan, PR 00907, 787-724-1030 y 787-724-4242 T, 787-723-9676 F,
woso.com,mariano@woso.com, cherman@woso.com

WPAB 550 AM Radio (Ponce), Apartado 7243, Ponce PR 00732, 787-840-5500, 787-840-
5190 y 787-840-3430 (Noticias) T, 787-842-7174
(noticias) F,noticias@wpabradio.com, pab550.com

WPPC AM, Apartado Postal 9064, Ponce, PR 00732-9064, 787-836-1570, 787-840-
7105 y 787-848- 4670 T y F, felicidad@hotmail.com, radiofelicidadpr.com

WPRA 990 AM Apartado 1293, Mayagüez 00681, 787-265-9910, 787-834-0990 T,787-
831-6925, F, wkbj_wpra@yahoo.com

WPRM 99.1 FM (Uno Radio Group, Cadena Salsoul), Apartado 487, Caguas PR 00726-

0487, 744-3131 T, 787- 744-3132 T, 743-0252
F, salsoul.com,recepcion.salsoul@unoradio.com

WPUC Católica Radio, Ave. BLV Luis A. Ferré 2250, Suite 529, Ponce, PR 007179997,
787-844-8809, 787-651-2018, 787-651-2000 exts. 2600 y 2601 T, 787-651-2022 F.,
catolicaradiopr.com, info@catolicaradiopr.com

WQBS AM, Marginal Boris 1508, Urb. Antonsanti, Río Piedras PR 00927, 787-765-1975
T, 765-2965 F, canal130.net, angel@canal130.net

WQII 1140 AM, 11Q Cadena Nacional, Apartado 193779, San Juan, PR 009193779,787-
723-4848 T, 787-723-4035 F, oramos@11qradio.com, 11qradio.com

WRSS AM (Radio Progreso Tu Nueva Familia), Apartado 1410 San Sebastián, PR
00685, 787-280-1410 y 787-896-2121 T, 787-896-5753 F, radioprogressopr.com

WRTU FM, Apartado Postal 21305 San Juan, PR 00931-1305, 787-764-0000 ext. 1255,
763-5199 Noticias T, 787-764-
1240 F, contrapunto@wrtu.pr, culturahoy@wrtu.pr, radiouniversidad.pr

WSKN 1320 AM, Media Power Group, Radio Isla, 100 Boulevard Paseos, Suite 403 A
San Juan, PR 00926, 787-292-1700 T, 787-292-1717
F, radioisla1320.com,noticiasradioisla@gmail.com, jriverasaniel@radioisla1320.com

WTIL AM, Urb. Sultana, Calle Castilla 261 Mayagüez, PR 00680, 787-652-0635
T,787- 652-0636 F, jrnieves@gmail.com

WTPM FM (Radio Paraíso), Paraíso 92 sector Cuba #1060, Mayagüez, PR
00680,Apartado Postal 1629 Mayagüez, PR 00681, 787-831-9200 T, 787-831-9292
F,jblanco@wtpm.org, zona92.9@hotmail.com, wtpm.org

WUKQ FM, Apartado 364668, San Juan, PR 00936-4668, 787-758-5800 T, 787-763-1854
F , kq105fm.com

WUKQ 1420 AM, Univisión Radio, Calle Lolita Tizol 47 Ponce PR
00731, wguevara@univisionradio.com

WUKQ 99.1 FM, Mayagüez, Univisión Radio, Calle Ramírez Pabón Urb.
Guanajibo Homes, Mayagüez PR 00682, 787-833-9910 T, 787-833- 9911
F,wguevara@univisionradio.com.

WUNO Noti Uno, Apartado 363222, San Juan, PR 00936-3222, Urb. El Cerezal,
calle Ponce de León 1581, Río Piedras, PR 00926, 787-758-1300 T, 751-
2319 F,noticias@notiuno.com, notiuno.com

WUPR Éxitos 1530, Anexo Centro Comercial Cabrera, Utuado, PR 00641, Apartado

Postal 868 Utuado, PR 00641-0868, 787-894-1530 y 787-894-2460 T, 787-894-4955 F, wupr@coqui.net, exitos1530.com

WVID FM (Vid 90, La Capital del Jazz), Avenida Hiram D. Cabassa #288 Mayagüez, PR 00681; Apartado Postal 3420 Marina Station, Mayagüez, PR 00681; 787-832-9090T, 787-265-4433 F, vid90.com, cartas@vid90.com.

WVJP AM/FM (Dimensión), Bo. Tomás de Castro #2, Carr. 789 KM 0.7 Caguas, PR 00725, Apartado 207, Caguas, PR 00726, 787-743-5790 y 787-743-5791 T, 787-746-6996 F, traficodeleccion103@yahoo.com

WVOZ FM (Mix 107.7), Calle Bori 1554 San Juan, PR 00927, 787-282-9758, 787-274-1800 T, 787-281-9758 F, wvozam@yahoo.com

WWNA AM, Apartado 7 Moca, PR 00676, 787-252-0101 T, 787-252-0001 F

WXEW Radio Victoria 840 AM, 787-850-0840 T, victoria840.com, info@victoria840.com

WXLX FM (La X), Carr. 301 Km 7.4 Bo. El Corozo Cabo Rojo, PR 00623, 787-255-2325 T y F, germandavilda@lax.fm

WXRF AM, Apartado 1540, Guayama, PR 00785, 787864-1540 T, 787864-1540 T y F, radiovozguayama@gmail.com

WXYX FM, (La X) HC 71, Apartado Postal 15390, Bayamón PR 00956-9507, 785-9390 T, 785-9377 F, lax.fm, info@lax.fm

WYEL 600 AM (Mayagüez Retransmisión de WKAQ 580) Univision Radio, Calle Ramírez Pabón Urb. Guanajibo Homes, Mayagüez PR 00682, 787-833-9910 T, 787-833-9911 F, wguevara@univisionradio.com

WYQE 92.9 FM (Yunque 93) PO Box 9300, Naguabo, PR 00718, 787-874-9300 T, 787-874-9290 F, yunque93.com, produccion@yunque93.com

WZAR, Apartado Postal 7213 Ponce, PR 00732-7213, 787-841-1011 T, 787-840-0049 F.

WZMT FM, Apartado Postal 7302 Ponce, PR 00732, 787-842-0166 y 787-842-1287 T, 787-842-2941 F

WZNT FM (Grupo SBS, La Zeta), Apartado 949 Guaynabo, PR 00970-00949, 787-622-9700 T, 787-622-9484 F.

WZOL FM, Apartado Postal 29027 San Juan, PR 00929-0027, 787-767-1005 T, 787-758-1055 F, radiosol.org, wzol@radiosol.org

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T, services.mmg@gmail.com, master.wxwz@gmail.com, mastvpr.com

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WCCT TV Canal 54, CDM Internacional, La Cadena del Milagro. Apartado postal 949, Camuy PR 00627, 787-898-5120 y 787-898-5410 T, 787-262-6004
F, info@cdminternacional.com, ventas@cdminternacional.com

WIPR TV Canal 6, PR TV, Apartado 190909, San Juan PR 00919-0909, 787-766-0509, 787-766-0505 (cuadro de Noticias), 766-0478 y 753-9846 F,
prnet.pr, rosa@prnet.pr, hramos@prnet.pr

WKAQ TV, Canal 2, Telemundo, Apartado 366222, San Juan, PR 00936-6222, 641-2222 T (Cuadro), Ext. 2220 (Noticias), 641-2179 y 641-2181 F (Noticias), 641-2179 F (Noticias Sociales), telemundopr.com, telemundo@telenoticias.com, jnegron@telemundo.com

WLII TV, Canal 11, Univisión, Calle Carazo núm. 64 Guaynabo, PR 00969, 787-300-5000 (cuadro), 620-1111 (cuadro) T, 787-300-5101 y 787-300-5169
F (Noticias), univisionpr.net, lasnoticias@univision.net

WMTJ, Canal 40, Sistema TV, Apartado 21345, San Juan, PR 00928-1345, Calle Isidoro Colón, Km 0.3 Cupey, Río Piedras, 787-766-2600 T, 787-250-8546
F., sistematv.com, lpeguero@suagm.edu

WOLE Canal 12, Carr. 111 K 0.7 calle marginal Ba. Palma, Aguadilla, PR 00603, Apartado 415, Aguadilla, PR 00605, 787-997-1200 T, 787-891-3380
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WORA, Canal 5, Apartado Postal 43, Mayagüez, PR. 00681-0043, 787-831-5555 T, 787-833-0075 F., info@woratv.com, woratv.com

WORD TV Canal 13, Teleoro, Apartado Postal 810010 Carolina, PR 00981-0010, 787-300-5386 ext 1356 T, 787-300-5387 F., jcoldero@canal13pr.tv, noticia@canal13pr.tv

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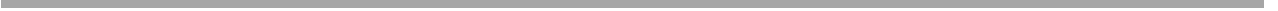
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